



## COVID-19 Statement

In response to the elevated risks of the Coronavirus (COVID-19), Rizo Lopez Foods wants to assure you that the health and safety of our employees, consumers, business partners, and the communities we serve has, and continues to be, of paramount importance.

We are following information and guidance from the [Centers for Disease Control \(CDC\)](#), the [World Health Organization \(WHO\)](#), and other [government agencies](#) as the impact of COVID-19 evolves. We have implemented measures to protect the safety of our employees, while ensuring business continuity and our ability to service our customers.

- **Education.** We are equipping our employees with key information and best practices recommended by public health agencies to prevent the spread of COVID-19 and will continue to do so as new information becomes available. Communication methods include meetings, postings, emails, videos, and letters.
- **Health.** We provide paid sick leave and access to Telemedicine services for our employees. Employees showing signs of flu-like illness are told not report to work and to seek medical attention as appropriate. We implemented a re-entry protocol that applies to employees returning to work after an illness or potential exposure to the virus.
- **Hygiene.** We increased the frequency of our sanitation protocols throughout the workplace, and delivery trucks. We have installed additional hand sanitizer dispensers in high traffic areas such as entries, timeclocks, hallways, and break areas.
- **Exposure.** We are reducing risks of COVID-19 exposure by restricting non-essential visitors to the plant, minimizing contact between our field staff and public, and cancelling product demonstrations at retail locations. Business travel and attendance at large group meetings have been suspended to protect the health and wellness of our employees and our clients. Utilizing phone and virtual technologies, we maintain business consistency while following public health recommendations.
- **Impact.** We are dedicated to ensuring operations continue to run smoothly. Our senior management team meets every morning to guide our actions, including measures to limit COVID-19 exposure and maintaining business continuity across our business: labor, production, sales, procurement, finance, and distribution.

For 30 years Rizo Lopez Foods has been the leader in quality Hispanic dairy products and manufacturer of the manufacturer of choice for specialty milk-based products and fresh cheeses. As we face this crisis together, we thank you for your confidence and we remain committed to the quality products and service you are accustomed. We will continue to closely monitor new developments as the situation unfolds and adapt our protocols and communicate accordingly.

If you have any additional questions or concerns ~~please~~ contact us.

  
Edwin Rizo  
Owner

  
Ivan Rizo  
Owner